

Online Renewal Instructions

Step 1 - LOG IN.

This step is very important! If you do not log in, you will create a second subscription for yourself. Go to <https://thejewishnews.com/my-account/> or click “log in” from the top of the homepage.

If your email address provided on your renewal slip is incorrect, please email us at Subscriptions@thejewishnews.com. This is the email that will be used for your log-in credentials, if we have no email address for you on file, your email may look something like noemail12345@renmedia.us. This is just a filler we needed to use to establish your account in our system; please provide us with your correct information before you wish to renew online.

If your email is correct, but you forgot your password, click “Lost Your Password?” and type in your email address to recover your account. If you don’t receive a reset link, check your junk folder.

Step 2 – Go to “My Account”

Click the **Subscriptions** dropdown menu and click **My Account**.

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THE DETROIT JEWISH NEWS

Make sure you select your active subscription

Check your rate here

This # should match what is on your paper's address label every week

Subscription	Status	Next payment	Total	
#21	Active	04/11/2022 4:11 PM	year	View
#16	Cancelled	-	year	View
#12	Cancelled	-	year	View

Click here to get to the screen you see to the left

Subscriptions

- Dashboard
- Orders
- My Membership
- Subscriptions
- Addresses
- Payment methods
- Account details
- Logout

Click on **Subscriptions** from the list of options. You should see your **active** subscription listed. Click **View**. If you have previously agreed to auto renew or have a payment method on file, it will give you the option to **Renew Now** using the card you already have on file. From this page, you can also change your auto renew preferences, change payment method, cancel, or suspend your subscription.

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Subscription # **219373**

Dashboard	Status	Active
Orders	Start date	22 hours ago
My Membership	Last order date	21 hours ago
Subscriptions	Next payment date	04/11/2022 4:11 PM
Addresses	Auto renew	<input type="checkbox"/> If you want to automatically renew, click this switch so it illuminates
Payment methods	Payment	Via Manual Renewal
Account details	Actions	Suspend Cancel Add payment Renew now
Logout		

Subscription totals

Click here to make your payment



Please review your address for billing and shipping. Billing should match the information on your credit card; shipping is the delivery address of the paper.

If the option does not come up for you to “renew now,” click the **Subscriptions dropdown menu and click **Subscribe Today** then follow the prompts to complete your purchase. If you renew this way, your expiration date may not be reflected accurately until we process your order. Be sure you receive an order number and an email receipt. If you do not see this, your order did not go through. You can try again, or email Subscriptions@thejewishnews.com for assistance. Always check your total before processing a payment.